

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of December' 2023

C.G.No.23/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri.P.Balasubramanyam, Royalpeta,
Peddapanjani (M),
Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Punganur
2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that one distribution transformer was in existence in his land and for convenient sake it is to be shifted to another place for which he paid the shifting charges as demanded by the respondents on 21.12.2020 but till date the respondents did not shift the transformer.



02. The said complaint was registered as C.G.No.23 /2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on payment of the shifting charges by the complainant, the sanction order was issued but when they tried to start the work, the neighbours objected stating that the line passes over their fields and hence they advised the complainant to settle the issue with the neighbours and provide cordial environment for execution of the work. But the complainant failed to settle the issue with the neighbours and as such the work was not executed. They further submit that it is Deposit Contributory (DC) work, onus of clearing any objections rests with the consumer itself and they have issued notice to that effect to the complainant and if the complainant clear the objections, they will complete the work, otherwise, they will refund the DC amount as per rules in vogue to the complainant.

03. On receiving the written submission from the respondents, hearing was conducted through video conferencing in which the complainant stated that the neighbours have no right to object shifting of the transformer since he is asking the shifting from one place to another within his land only and the land of any other person will not effect.



04. On hearing the complainant, this Forum directed both the parties to get the land in which the shifting of transformer was proposed, surveyed by the Mandal Surveyor and ascertain whether the complainant is the owner in possession of that particular land or not, in order to decide whether the so called objections by neighbours, are correct or not.
05. Both the parties approached the Tahsildar and the Tahsildar addressed a letter to the respondent No.2 stating that the land in which shifting of transformer is proposed, belongs to the complainant and he purchased the same under registered sale deed and he also issued a sketch showing that the land in which shifting is proposed belongs to the complainant and it is under his enjoyment.
06. On receiving the report from the Tahsildar, the respondents shifted the transformer and completed the line work on 29.11.2023 which is confirmed by the complainant during the hearing through video conferencing conducted on 01.12.2023.
07. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed since the purpose is served.
08. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of December'2023.

Uday 06/12/23

CHAIRPERSON

R. Ramachandra Rao
Member (Finance)
06/12/23

Uday 06/12/23
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Uday